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Caleb Pollack Reg. No. 37,912

Regarding the following Application:

Applicant(s): SILBERSTEIN, Assaf

Examiner: LONG, FONYA M

Serial No./ 10/628,833  
Patent No.:

Group Art Unit: 3689

Filed/ July 28, 2003  
Issue Date:

Attorney Docket No.: P-70999-US

Title: SYSTEM ARCHITECTURE AND A METHOD FOR CUSTOMER FLOW  
MANAGEMENT

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Attorney Docket No.: P-70999-US

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APPLICANT(S): SILBERSTEIN, Assaf

SERIAL NO. /

PATENT NO.: 10/628,833

EXAMINER: LONG, FONYA M

FILED / ISSUED: July 28, 2003

GROUP ART UNIT: 3689

FOR: SYSTEM ARCHITECTURE AND A METHOD FOR CUSTOMER FLOW  
MANAGEMENTPOWER OF ATTORNEY ANDREVOCAION OF PRIOR POWERS BY ASSIGNEECommissioner for Patents  
P. O. Box 1450  
Alexandria, VA 22313-1450

Sir:

Q-NOMY INC., the assignee of record of the entire right, title and interest in and to the above-identified Application, hereby revokes any and all prior Powers of Attorney;

and hereby appoints the attorneys and/or agents associated with Customer Number 49443 with full Power of Substitution and Revocation to prosecute this Application, to make alterations and amendments therein, to receive the patent and to transact any and all business in or with the United States Patent and Trademark Office in connection therewith, provided that if any one of said attorneys or agents ceases being affiliated with the law firm of Pearl Cohen Zedek Latzer, LLP, as partner, employee or of counsel, such attorney's or agent's appointment as attorney or agent and all powers derived therefrom shall terminate on the date such attorney or agent ceases being so affiliated.

Please change the correspondence address for the above-identified application to the address associated with Customer Number 49443, which is:

Pearl Cohen Zedek Latzer, LLP  
1500 Broadway, 12th Floor  
New York, New York 10036  
Tel: (646) 878-0800  
Fax: (646) 878-0801

Attached to this paper is a STATEMENT UNDER 37 CFR 3.73(b).

Respectfully submitted,

Date: 5/12/08By Q-Nomy IncName: [Signature] Harrison NewmanTitle: Officer

PTO/SB/96 (6-98)

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**STATEMENT UNDER 37 CFR 3.73(h)**Applicant/Patent Owner: **SILBERSTEIN, Assaf**Application No./Patent No.: **10/628,833**Filed/Issue Date: **July 28, 2003**Entitled: **SYSTEM ARCHITECTURE AND A METHOD FOR CUSTOMER FLOW MANAGEMENT**

Q-NOMY INC. a corporation

(Name of Assignee)

(Type of Assignee, e.g., corporation, partnership, university, government agency, etc.)

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The undersigned (whose title is supplied below) is empowered to sign this statement on behalf of the assignee.

5/12/08

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Signature

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Title

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